



How to change your pass code

Most security systems require a 4 or 5 digit user code to arm and disarm the unit, and in some cases the customer will use that code as their pass code or all ok password with our central station. If this is the code that you want to change you can complete the user update form under CUSTOMER CARE and submit your changes. We will contact you and make the changes on your system. If you use a separate password or passcode you can follow the steps below to make that change.

1. Contact the central station at 405-810-0335.
2. Advise the operator that you would like to change your pass code or password.
3. Give the operator your current pass code or password.
4. Give the operator your new pass code or password; the operator will make the changes for immediate use.

Note: Our central station can make any necessary changes to your account, but they are not able to change codes in your alarm system. All code changes are made by our main office only. Please allow 24 hours for your changes to become effective.