



How We Bill

Our security services are billed in advance, For instance, your payment for a billing cycle will cover the services for the month ahead. It's important to make your payment by the due date to avoid late fee's. Please allow sufficient time for your payment to reach us whether you're paying by check or bill pay from your bank.

You can select the billing cycle that best fits your needs: monthly, quarterly, semiannually, or annually. Discounts are available for annually. Just advise us of your preference by calling, or visit our customer care and complete the change payment option.

We also offer a choice of payment options:

- pay by check
- use your banks bill pay service
- we can set up an automatic deduction from your checking or savings account
- credit card, we accept the following cards



Using our convenient Automatic Bill Pay will take your monitoring payments directly from your checking account, saving you time and ensuring that your payments are made on time. This payment method can be set up or canceled at any time. Just call our office for an enrollment form.

You can receive your bills by paper invoice mailed on the first of each month or receive them by email. (email is our preferred method)

Please note: Any services not related to monitoring - such as service calls , equipment add-ons, upgrades, will be invoiced separately by mail or email. You will be required to pay by one of the methods listed above.